

Index	Category	Interpretation Note	Notes	User Profile	
SI01	Daily Use of AI	Uses Chatgpt 3.5 primarily for coding, debugging, quick documentation search, and other programming activities.	User's primary exposure to Generative AI is ChatGPT.	UP03	
SI02		Prefers to perform activities on his own laptop and not on company resources to prevent data privacy/security violations.		Credit Risk Analyst	
SI03		Likes to use it for text synthesis activities like documentation, reports, etc.		Columbia University	
SI04	Frequency	Uses it for daily work tasks regularly (dayily basis).		University of Illinois Chicago - Urbana-Champaign	
SI05	General Impression	Believes its performance depends on the task.		Likes to use it for logical questions and not complex human reasoning by reprompting till an acceptable solution is returned.	Asian Male
SI06		Poor performance on trouble shooting and debugging.			
SI07		Performs well in providing a code skeleton for most prompts.			
SI08		Doesn't work well for data intensive or complex logic like machine learning algorithms.			
SI09		When an underwhelming or poor quality response is generated, user adjusts prompt and re-tries till a satisfactory response is achieved.			
SI10		Notifies that it doesn't perform well for heavy, computational logics.			
SI11		ChatGPT usually returns decent results to complete code for this user.			
SI12		States that he doesn't know a lot about the intricacies of how ChatGPT works to respond to prompts so he tests different prompts.			
SI13		Doesn't actually have any logical reasoning processes, it's just simply not capable of matching human logical reasoning			
SI14	GenAI Bias	The participant doesn't regularly encounter biases since only coding or debugging prompts are given to it .	User feels that chances of encountering GenAI is less in this context.		
SI15		ChatGPT generally words things out very neuturally more recently.			
SI16		The participant states that this could be because the tasks prompted to GPT are logical and have a verifiable correct response and aren't subjective.			
SI17		Finds that it is particularly bad at dealing with human topics, cannot think sensitively like a human. Provides example, "If my girlfriend is mad at something I did, what can I do to make her forgive me?"			
SI18	Report	Most likely will not exert the extra effort of providing feedback.	Will not report biases, prefers to solve it under the table in real life.		
SI19		Knows that there is an existing mechanism in ChatGPT but not all the details.			
SI20		Biases that were encountered have never reached the level of having to be reported.			
SI21		Prefer private communication under the table.			
SI22		Would not want to report if such conflict could be avoided, because that just gets a lot of bureaucracy.			
SI23	Red Teaming	For most of the time just re-prompt if there is an issue with the response - unexpected results or biased responses.		Will try to red-team if a news article on algorithmic bias is currently trending.	
SI24		Unlikely to use even the simple feedback mechanism for example thumbs down in the future.			
SI25		Will choose to experiment on ChatGPT if a particularly intriguing problem is highlighted on news media outlets.			
SI26	Scenario	Tried to generate images of UIUC students.	User expected a biased response but it was diverse. However, that didn't meet the users' expectations. Perception of bias and the correct output depends on the users' intention when providing a prompt.		
SI27		Expected students to be predominantly from Asian and Indian backgrounds as it is a CS school.			
SI28		Generated image was a bit more diverse.			
SI29		Didn't feel like that was the right representation.			
SI30		Commented that the background matches the campus closely.			

	Note	User Profile			
Icebreaker C	User's definition of Bias: making assumptions w/o fully understanding the context around something (i.e. C	UP01			
	Both types of bias are shaped by general societal views	Chem. Engineering Major from California			
	Algorithmic biases shaped by the people who make them				
	Developers (real life) → AI (algorithmic)				
	AI might be considered as more objective so it may be harder to identify biases in them				
Daily Usage A	ChatGPT: Helpful for writing emails, coming up with a draft of something				
	Helpful for coming up with a starting point that can be edited/personalized				
B	Multiple times a week				
C	When looking for very specific answers, not always helpful—more helpful for general information				
	Gives a bunch of ideas, but not great for specific questions				
	Example: Floodplain map: “How do I identify ponded areas on the site plan?”, advice was too general				
	“Was my prompt incorrect?” “Am I looking for too specific of an answer?”				
Biases in ChatGPT A	“Not that I’m aware of”				
	User typically only uses it for technical questions, expecting objective and “correct” answers				
	Follow-up Question: Do you use ChatGPT for technical questions because you need those types of answers, or do you think ChatGPT is strongest for those questions?				
	“A bit of both”—most comfortable with ChatGPT generating ideas with some that can be considered “correct”				
Reporting Mechanism A	“Not Really”				
	Follow-up Question: What did you do to get a better answer out of ChatGPT?				
	“More specific answer”, “provide more information”				
Red Teaming B	If prompted (seen on social media), likely; if not, unlikely				
C	“I would be curious on other types of bias, but I don’t think I would be able to independently come up with other types of prompts”				
D	Report using ChatGPT report function (built-in internal)				

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Icebreaker C	Bias: Unfairness, leaning towards one choice over another		JL		
	Algorithms are trained on real-life data, AI reflects real life		IS Major from California		
	AI relies on data; “haven’t really heard of any cases where data is unbiased but AI is biased”				
Daily Usage A	ChatGPT: Idea generation, make writing “sound better”, summarizing specific things				
	General things, helps structure things				
B	Couple times a week				
C	When inputting code, it’s not very helpful to understand/produce code				
	More useful for helping to understand a problem, then to understand it				
	Otherwise helpful for writing-related purposes				
Biases in ChatGPT A	Language: ChatGPT is mostly trained in English + Chinese; less helpful for other languages				
	User thinks people who try to exploit ChatGPT in these ways aren’t using the tool as its intended				
	“It elevates AI” and tries to help AI by pushing it to a better place/refining it, but it’s too “mainstream media” and doesn’t really affect them				
	User doesn’t really notice biases in ChatGPT because they ask more information-based questions				
Reporting Mechanism A	Nope—haven’t really encountered anything that they considered problematic				
	But also they’re not looking for those kinds of things				
Red Teaming B	Not really; people also post the results anyways				
	“It’s not something I’m super curious about”, “I kinda expect what I’m going to get”				
C	"not personally"				
D	Write something and send it back to the devs, then rewrite prompt				
	If it doesn’t work after a few tries, then just give up				

	Note		User Profile		
Daily Use of AI	Chatgpt: Cover letter / resume perfecting, proofreading, documentation summerization, coding debugging		UP02		
	Text Generating, Code Generating		MS in Robotics (CMU)		
Frequency	Almost every day		MRSD robotics systems development program		
General Impression	Its performance depends on the task: Did well in text generating, function poorly especially on trouble shooting				
	Frustrating for a user as LLM				
	Did not perform well when asked to fix a particular bug or to write a certain thing				
	Chatgpt made up code when debugging				
	Don't know a lot about how exactly it works				
	Doesn't actually have any logical reasoning processes, it's just simply not able to the logical reasoning				
	Its a very general purpose model, which is not actually trained for certain task				
GenAI Bias	Not that I can think of, no.				
	CHATGPT generally words things out very neutural				
	But definatly will report if encouter any				
Report Unwanted Context	Do report it if it's not been working by clicking thumbs down				
	Consider reporting an important exercise and insist on it				
Bias in Reallife	Biases that I've encountered have never reached the level of having to be reported				
	Prefer private communication under the table				
	Would not want to report if such conflict could be avoided, because that just gets a lot of bureaucracy				
Red Teaming D	For most of the time just reprompt				
	Use simple feedback mechanism for example thumbs down				

	Note		User Profile		
	The usage of GenAI is task based				
	High frequency of use				
	ChatGPT Its a very general purpose model, its not train for certain task				
	Mid Journey is trained to be text-to-image AI that uses a large language model (LLM) to generate images from natural language descriptions				
	GitHub Copilot is trained for mostly code generating				
	Cover letter / resume perfecting, proofreading, documentation summarization, coding debugging				
	Its performance depends on the task: Did well in text generating, function poorly especially on trouble shooting				
	CHATGPT generally words things out very neutral				
	Only need a few changes to get the desired result				
	Less than 5 times to get the ideal results				
	GenAI might be not that good at logical reasoning processes				
	Multiple adjustments are required to get the desired result				
	Task are relatively more complicated or time consuming				
	Cognitive workload are relatively high for user to generate Primary creations on GenAI compare to change a few things (Secondary Creation)				
	Modify more than 5 times to get the ideal results				

	Note		User Profile
Daily Use of AI	Tasks for which ChatGPT is used: Homework assistance, understanding complex material, summarizing readings.		UP04
	Frequency of usage: Weekly or daily, depending on need.		BS in Electrical and Computer Engineering
	No instance where ChatGPT's behavior did not meet expectations in daily usage.		CMU Sophomore
			From Thailand
Frequency	Frequency of usage: Weekly or daily, depending on need.		
General Impression	Appreciated organization and flow of questions.		
	Thought-provoking questions were engaging.		
	Flexibility in questioning allowed for varying responses.		
	Consent section was clear and comprehensive.		
	Gradual progression into the interview was effective.		
GenAI Bias	Noted biases in ChatGPT when testing it for research purposes, specifically in generating stories.		
	Bias observed in stories about elementary school teachers and professors.		
	No biases encountered in day-to-day usage for academic purposes.		
Report Unwanted Context	No prior reports of problematic behavior on ChatGPT.		
	Unaware of reporting mechanisms beyond TAIGA.		
	Willing to explore more options for reporting biases if provided the opportunity.		
Bias in Real Life	Encounter biases in daily life occasionally but not frequently.		
Red Teaming D	Likelihood to try out prompts on ChatGPT if issues arise among users.		
	Willingness to spend some time testing system vulnerabilities.		
	Preference for using built-in reporting features over social media for reporting issues.		